

Transportation Assistance

If you're covered by Medicaid and you're having trouble getting to health care services, transportation assistance may be available.

- If you're a member of a managed care plan or MyCare Ohio plan, call the number listed in the table to the right, or contact the Ohio Medicaid Hotline for consumers (1-800-324-8680 or ohiomh.com).
- If you're not a plan member (or you want an option besides what your plan offers), contact the Medicaid Transportation Coordinator at your local county department of job and family services (CDJFS). The main phone number for each CDJFS is included in a list available at jfs.ohio.gov; select County Directory.

If you're not a plan member and you need transportation by wheelchair van, you may contact a provider directly. A searchable directory of Medicaid providers is available at medicaid.ohio.gov; select these options:

FOR OHIOANS > Already Covered > Your Benefits > Find a Medical Provider

Questions? Contact the Ohio Medicaid Hotline for consumers at 1-800-324-8680 or ohiomh.com.

ODM Bureau of Health Plan Policy, 11/1/2018

Don't cancel. Call!

	Managed Care Plan	MyCare Ohio Plan
Aetna		1-855-364-0974 1-866-799-4395
Buckeye Health Plan	1-866-246-4358 1-866-531-0615	1-866-549-8289 1-866-531-0615
CareSource	1-800-488-0134	1-855-475-3163
Molina Healthcare	1-866-642-9279	1-844-491-4761
Paramount Advantage	1-866-837-9817	
United Healthcare	1-800-895-2017 1-800-269-4190	1-877-542-9236 1-800-269-4190

